

Port of Oslo



Cruise ships and Yachts

Prices, Commercial Terms and Conditions for Port of Oslo 2025



Oslo



Welcome to Oslo

We are delighted to welcome you – passengers, crew and ship – to our port.

All of our cruise berths are very close to the very center of the city, close to our fantastic attractions – as well as the sights and sounds the vibrant capital of Norway, Oslo.

Please do not hesitate contacting us **if there is anything we can be of assistance with.**

Ingvar M. Mathisen

Port Director/CEO

Port of Oslo

Terms and Conditions

Vessels which call Port of Oslo and use the public quays will be subject to a quay charge. The quay charge is calculated on the basis of the gross tonnage (GT) of a vessel as stated in the vessel's tonnage certificate, pursuant to the International Convention on Tonnage Measurement of Ships of 1969. *Port of Oslo is not liable for any misprints.*

Quay charge for cruise ships (per 24 hrs)

| | |
|--------|----------|
| Per GT | NOK 1.25 |
|--------|----------|

Quay charge for private yachts (per 24 hrs)

| | |
|----------------------------------|-----------|
| Per GT | NOK 4,- |
| Minimum rate per 24-hour laytime | NOK 5 500 |

Additional charges

For ships arriving at the Port of Oslo, an additional fee of NOK 0.30 per GT incurs. This is for financing and development of zero emission solutions, currently onshore power plants for ships.

Adjustments for cruise vessels

Environmental Port Index (EPI) has been introduced as an economic incentive to support sustainable and eco-friendly cruise operations and to make it less profitable to call to port for ships that cause pollution. EPI applies to all cruise ship calls and implies changes to the quay charges. No later than 72 hours after departure, cruise ships shall report data from their port of call. If a ship fails to report data within 72 hrs, it will be appointed a score of 0.

An EPI score will be allocated based on this data.

The score ranges from 0 (lowest) to 100 (highest).

Quay charges will subsequently be subject to a proportionate change as follows:

| EPI score | Adjustment |
|-----------|------------|
| 0—39 | +100 % |
| 40-69 | +0 |
| 70-100 | -15 % |

If a cruise ship is adapted, tested and ready to receive shore power in Oslo, but captain decide not to connect for some reason, the ship will be allocated with an EPI score of zero (0) if no other reason is given.



ISPS charge and passenger fee:

ISPS charge and passenger fee will be calculated on the basis of number of passengers in transit and the number of disembarking and embarking passengers. The use of inspection boats, if requested by a ship or due to elevated security level, will be charged at NOK 3 850 per hour.

If the incurred costs for entry control unreasonably exceed the tariff charge, a surcharge will be levied to cover documented additional costs.

ISPS Charges

| | |
|--|-----------|
| ISPS charges, per person, per 24 hours | NOK 16.80 |
| Passenger fee, per person, per port call | NOK 9.25 |
| Minimum ISPS charge, per port call | NOK 3 300 |

Ship waste disposal

Pursuant to the Regulations relating to Pollution Control (FOR 2004-06-01 no. 931), Chapter 20, Port of Oslo has established facilities for the disposal of waste and cargo residue from ships.

Fees for ship-generated waste

All vessels calling at public quays will be charged for waste disposal services, regardless of whether or not they deliver waste to the disposal facilities.

The waste disposal fee will be calculated according to the number of persons on the ships arrival notification in SafeSeaNet (crew members plus passengers).

A 50% surcharge per commenced 12-hour period will be charged for laytime periods exceeding 24-hours.

A 50% surcharge will be charged to vessels which last port of call prior to arrival in Oslo was outside Northern Europe, i.e. ports located north of 48° N latitude.



An additional fee may be charged to vessels requesting to dispose quantities that are larger than those considered reasonable in proportion to vessel's size, normal operation and time at sea since their last port of call.

An additional fee may also be charged if the garbage truck has to wait for more than 2 hours after requested disposal time.

| Waste fee per port call | Per. person |
|--------------------------------|-------------|
| Passengers and crew per 24 hrs | NOK 9.80 |

Minimum waste disposal fee: NOK 200 per port call.

An additional fee may also be charged to vessels which have failed to comply with the notification requirements laid down in chapter 20-7 of the Regulations.

Fees may be reduced or waived if a vessel can provide documentation that its waste is regularly disposed of at another harbour or if justified by other special considerations. Fees for waste disposal are collected by Port of Oslo and are invoiced along with quay charges.

Water supply

Water supply to ships will be charged according to volume measured either by meter or when refilling a pregauged tank with a given content.

An extra charge will apply to water delivered on Saturdays, Sundays, public holidays or outside normal working hours on weekdays to cover overtime costs for the water supplier.

| Per m ³ | NOK 42 |
|---|-----------|
| Minimum charge per supply | NOK 1 250 |
| Overtime charge, Mon. – Fri. 15:00 – 20:00, per hour | NOK 1 250 |
| Further overtime surcharge, per hour | NOK 1 850 |

Orders received before 12:00 hours on weekdays can usually be expected to be performed the following day.

Orders for water deliveries on Saturdays, Sundays and public holidays must be placed no later than 12:00 hours on Fridays or on the last regular working day preceding a public holiday.

Orders are binding and will be charged at a minimum rate plus and overtime charges according to the standard rates.

Turnaround fee

When cruise ship passengers start or finish their cruise trip in Oslo, a turnaround fee will be charged in addition to the ISPS charge. The amount of the fee will be determined by agreement with the ship's agent.

Shore power

The price of shore power to ships is determined from an overall assessment of the cost of electricity, grid tariffs, taxes, operation, maintenance of the necessary facilities for transformers, converters and cable management on land.

| Connection fee | NOK 25 000 |
|-------------------|------------|
| First call | NOK 50 000 |
| Commissioning fee | NOK 70 000 |

Port of Oslo strives to establish and maintain predictability through fixed pricing for shore power services. Given the historical variability in electricity prices, Port of Oslo retains the right to adjust its pricing in alignment with prevailing market conditions and regulatory requirements. Updated pricing information is available <https://www.oslohavn.no/en/menu/services/koble-til-landstrom/>





INVOICE ADDRESS

Oslo Havn KF -
Oslo kommune fakturasentralen
Postboks 6532 Etterstad
N-0606 Oslo

Invoices and credit notes must be sent in EHF-format (elektronisk handelsformat)

E-mail: postmottak@oslohavn.no
Telephone: (+47) 21 80 21 80
Org.nr.: 987 592 567 MVA
Bank: DNB 1315 01 03902
Swift: DNBANOKK
IBAN: NO59 1315 01 03902

PORT CONTROL

Tel: (+47) 917 99 900

E-mail: havnevakt@oslohavn.no

ADDRESS

Port of Oslo
Postboks 230 Sentrum
N-0103 Oslo

Visiting address:
Akershusstranda 19

www.oslohavn.no

Text and photo by Port of Oslo

Port of Oslo



Oslo